

People prefer dealing with people they like...how likable are you and your employees?

Want to improve your customer service, increase your sales, even just change your life for the better...then take Sid's 5 STEPS to get there!

E-mailing, texting, and social networking are great tools, however, 85% of our success in life comes from people skills...our ability to deal with different types of personalities in various situations!

In just 5 steps you can dramatically improve your people skills and take control of how people view and treat you! Whether it's with a customer, a co-worker, an audience, or just networking, my 5 steps will get you immediate results! Learning what to say and how to say it on the phone and face to face will change your life! I will show you how to smile, laugh, and have fun with customers, fellow employees, and even those you live with!

*If you would like to attend a seminar where you laugh and learn at the same time...*

**Then sign up today!**

**Date: Wednesday, November 29, 2017**

**RSVP by: Monday, November 27, 2017**

**Location: Inn of the Hills, 1001 Junction Highway, Kerrville, TX.**

**Times: 10:00am-12:00pm or 3:00pm-5:00pm or 6:30pm-8:30pm.**

**Admission: fee per attendee \$59.00; \$49.00 for 2 or more.**

**Here are some of the things you will learn:**

- The surprising secrets to giving great customer service!
- How to get people to listen and respond to you!
- How perceptions can make or break you and what you can do about them!
- How habits can hold you back from success and what you can do about them!
- The power of empathy and the difference it makes!
- The benefits of commending!
- How to have fun & be happier every day (and show it)!
- Telephone skills that will get you results!

Since giving my first talk on February 8, 1970, I have worked with a wide variety of professional, corporate, academic, and civic groups throughout the United States and Canada. My goal as a published author and humorist is to make a difference!

Comments from attendees:

- “Have you ever been to a seminar that was boring and you could hardly stay awake, let alone pay attention? And in the next room you can hear those attending another seminar laughing so hard it is almost disruptive. You wish you were in that seminar. And then at the break you go into the hallway and everyone coming out of that seminar is still laughing and acting like they can't wait to get back into the seminar. Well, today you are at that seminar! Today I'm proud to introduce Sid Hurlbert.” Connie Pressler, Texas Commission for the Blind.
- This was life-changing!
- Loved, loved, LOVED the speaker!
- Sid was great, not only did I have a great time, but I know he made a difference in my life and I will show it in everything I do.
- I'm taping Sid's STEPS card to my computer monitor!
- Sid is a great battery charger for the soul!
- I will never forget this seminar!

I am available for in-house seminars, keynotes, workshops, employee meetings, and consulting!